# Controlled Substance State Laws

[Controlled Substance State Laws](#_Toc168298116)

[Related Documents](#_Toc168298117)

**Description:** Information on the process for handling calls referring to state laws for processing and filling Controlled substance prescriptions.

|  |
| --- |
| Controlled Substance State Laws |

**** If the member has any questions regarding controlled substance state laws, [warm transfer (066076)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=18c64566-0ebb-4760-96fe-04da06185de0) to [Clinical Care Services Clinical Counseling (004378)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=f22eb77e-4033-4ad9-9afb-fc262f29faad) to ensure the member receives the most up to date information.

* Questions about filling Controlled Substances at **retail**, note the following:
  + CCR’s should provide Test Claim results to determine plan coverage for the Controlled Substance.

**Note:** Test Claims are an indicator of insurance coverage, and do not guarantee a pharmacy will fill the prescription.

* + A disclaimer should be provided to the member that in some instances, the laws in the state where the pharmacy is located may restrict the quantity that the pharmacy is able to dispense.
  + For further information on state laws that may impact their prescription, the member should consult with their local pharmacy.
* Questions about filling Controlled Substances with **Home Delivery**, note the following:
  + CCR’s should provide Test Claim results to determine plan coverage for the Controlled Substance.

**Note:** Test Claims are an indicator of insurance coverage, and do not guarantee a pharmacy will fill the prescription.

* + A disclaimer should be provided to the member that in some instances, the laws in the state where the pharmacy is located may restrict the quantity that the pharmacy is able to dispense.
  + For further information on state laws that may impact their prescription, [warm transfer (066076)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=18c64566-0ebb-4760-96fe-04da06185de0) the member to [Clinical Care Services Clinical Counseling (004378)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=f22eb77e-4033-4ad9-9afb-fc262f29faad).
* In addition to complying with Federal regulations for controlled substances, the PBM accommodates any state-specific laws.
* Electronic prescriptions for Controlled Substances (EPCS) compliant is now allowed in all states for all Controlled Medications C2-C5. Not all prescribers can prescribe Controlled Substances and only a licensed prescriber can submit Controlled Substance medications electronically. Not all prescribers’ offices are EPCS compliant.

 If the member has a question beyond the scope of what is covered in PeopleSafe and Test Claim, [warm transfer (066076)](https://thesource.cvshealth.com/nuxeo/thesource/" \l "!/view?docid=18c64566-0ebb-4760-96fe-04da06185de0) to [Clinical Care Services Clinical Counseling (004378)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=f22eb77e-4033-4ad9-9afb-fc262f29faad).

[Top of the Document](#_top)

|  |
| --- |
| Related Documents |

[Customer Care Abbreviations, Definitions, and Terms (017428)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c1f1028b-e42c-4b4f-a4cf-cc0b42c91606)

[Controlled Substance Information (C2-C5) (067214)](https://thesource.cvshealth.com/nuxeo/thesource/" \l "!/view?docid=dc09fa82-fcf6-495a-ae85-50cd798c6815)

**Parent Document:** [PROFPR-0047 Controlled Substances State Laws](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=PROFPR-0047" \t "_blank)

[Top of the Document](#_top)

Not to Be Reproduced or Disclosed to Others without Prior Written Approval

**ELECTRONIC DATA = OFFICIAL VERSION / PAPER COPY = INFORMATIONAL ONLY**